

TRAINING MANUAL of the Smartnet.global_EN

FOR SYSTEM ADMIN & **PUBLIC PORTAL ADMIN**















CONTENT

- 1. SYSTEM ADMIN MANUAL
- 1.1. INTRODUCTION
- 1.2. ACCESSING THE SMARTNET PLATFORM
- 1.3. LOGGING IN TO THE SMARTNET PLATFORM
- 1.4. PASSWORD RESET
- 1.5. MAIN SCREEN AND MENU LAYOUT
- 1.6. UPDATING YOUR PERSONAL INFORMATION
- 1.7. USER MANAGEMENT
- 1.8. USER GROUPS (ROLES)
- 1.9. ENTREPRENEUR FORMS MANAGEMENT
- 1.10. MENTOR MANAGEMENT
- 1.11. INVESTOR MANAGEMENT
- 1.12. MANAGING IPR MODULE BENEFICIARY INSTITUTIONS AND USERS
- 1.13. ANNOUNCEMENTS
- 1.14. MATCHMAKING MANAGEMENT
- 1.15. SYSTEM PARAMETERS
- 1.16. NOTIFICATION MANAGEMENT
- 1.17. CALL MANAGEMENT
- 1.18. MANAGING THE PUBLIC WEB PORTAL















1. SYSTEM ADMIN MANUAL

The preliminary system administrators manual is presented in this section.

1.1 INTRODUCTION

Welcome to the System Administrators Manual for the **Smartnet MIS Platform**! This comprehensive manual is designed to provide Smartnet MIS Portal System Administrators with the necessary knowledge and instructions to effectively manage and maintain the platform. Whether you are new to the role or an experienced administrator, this manual will serve as a valuable resource, offering detailed guidance on various administrative tasks and responsibilities related to the smooth operation of the platform.

The **Smartnet Project** aims to create a dynamic and collaborative ecosystem where entrepreneurs and mentors can connect, exchange knowledge, and accelerate the process of commercializing innovative ideas. By leveraging the power of technology and a network of experienced professionals, Smartnet offers a range of features and functionalities tailored to nurture and support the entrepreneurial ecosystem in Türkiye.

As an administrator, you play a crucial role in ensuring the smooth operation of the platform and optimizing its functionalities for the benefit of its users. In this manual, you will find step-by-step instructions, best practices, and key insights into the administrative processes and features of the Smartnet MIS Platform.















This manual covers a wide range of topics, including user management, user group management, and management of the matchmaking processes. Additionally, there is a dedicated section on Public Portal Administration, specifically focusing on the Web Content Management Module, which enables you to manage the public-facing portal of the platform.

The manual is structured in a user-friendly manner, with step-by-step instructions, screenshots, and explanations to ensure clarity and ease of use. We encourage you to read through the manual carefully and familiarize yourself with the different sections, as they will serve as a valuable reference in performing your administrative tasks in the Smartnet platform.















1.2 ACCESSING THE SMARTNET PLATFORM

Smartnet Platform can be accessed by any modern web browser or mobile device by navigating with your favourite browser to https://smartnet.global address.



You will be greeted by the Smartnet Project web-site, which is also content-wise managed by the administrative menus. As system administrator, you should already have your account information present, therefore, please click on the "**Login**" menu item on the top menu to sign on to the platform and access the Administrative Menu of the platform.









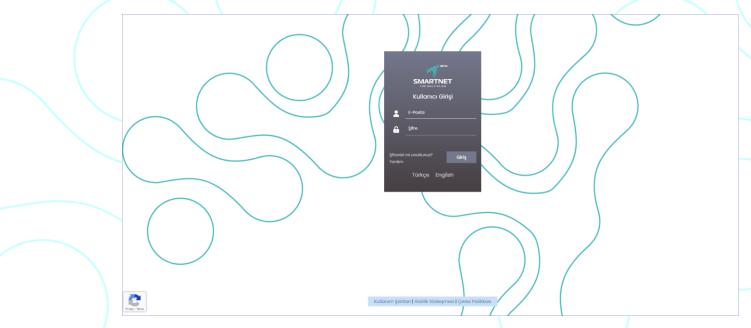






1.3 LOGGING IN TO THE SMARTNET PLATFORM

Once you click on the "Login" main menu item in the portal you will be directed to the Login page. Here you will be asked to enter your e-mail address and the password you have been assigned to login to the platform.



At any time, should you not remember your password, you can always start the password recovery process by clicking on the "Forgot your password?" link on this page, the password reset feature is also enabled for administrative accounts.











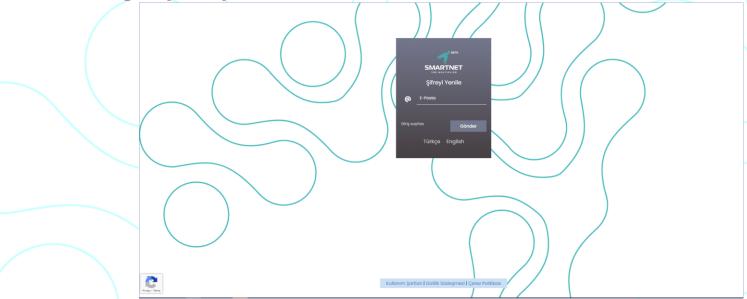




1.4 PASSWORD RESET

If at any time you do not remember your password, you can always start the password reset process by

clicking the "Forgot your password?" link from the Login page.



In this screen you will be asked to enter the e-mail address which you have been registered with during the account creation to the Smartnet Platform. Following your entry, a mail with a link to the password reset page will sent to the e-mail address you have provided. Please follow the instructions in the e-mail you have received to reset your password for your account. If you have not received the password reset mail within 5 minutes, please check your junk mail folders and ensure that the mails from the Smartnet Platform are marked as safe.









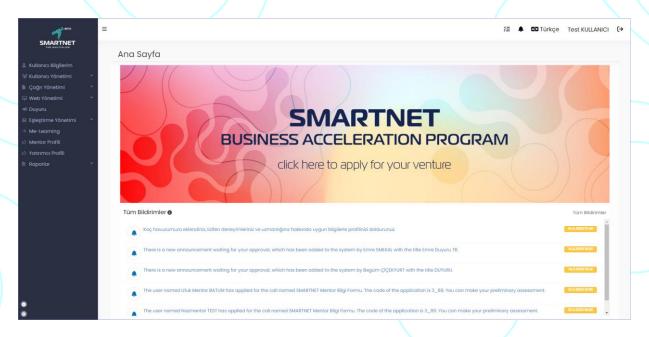






1.5 MAIN SCREEN AND MENU LAYOUT

After a successful login, you will be greeted in the Main Screen of Smartnet Platform. The main screen has the menu on the left and the content panel on the right which contains announcements and personalised notifications.



The administration menu may contain differing items depending on the privileges assigned to your account. From the menu screen you can view and update your user information from the "My User Information" menu item. User and Role Management operations (if you are assigned) are available under the "User















Management" menu item. Thru the "Call Management" menu you can add or change the questions directed to Entrepreneurs, Mentors and Investors in their respective Profile screens. "Matchmaking Management" provides an overview of all match requests along with results and reports. "Web Management" menu item contains the administrative functions to edit the content on the Public Portal (i.e. the public facing website). You can manage announcements and notifications from "Announcements" menu item. "Reports" enables you to access the AI supported advanced reports generated from the data in the system.

If you are also assigned, or have assigned yourself, an Entrepreneur, Mentor, IPR User or an Investor role, the relevant main menu items will also be displayed in the main menu.









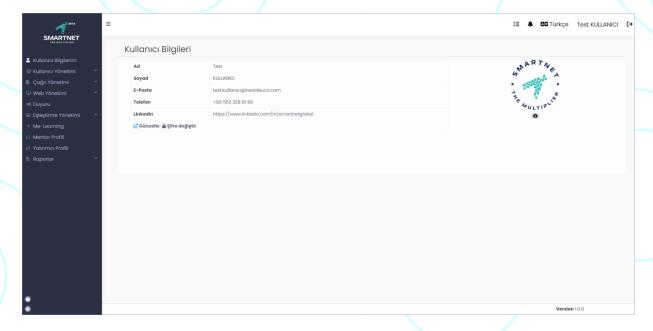






1.6 UPDATING YOUR PERSONAL INFORMATION

When you click on the "My User Information" menu item from the main menu, you will be taken to the User Information screen. This screen allows you to update your e-mail address, phone number and social media profile.









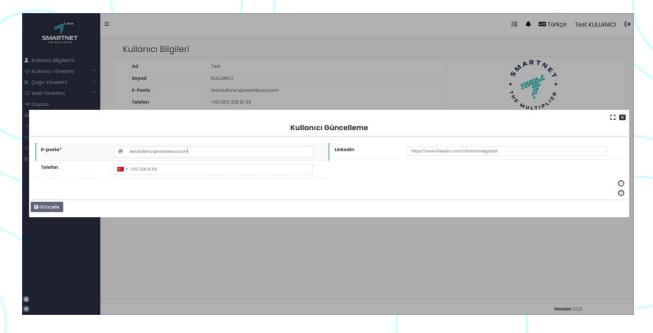








Should you wish to change your e-mail address that you use to access to the Smartnet MIS Portal, you can do it here and click "**Update**" when done. It is also always advisable to keep your phone number current in case other administrators would like to reach you quickly during a time of need.











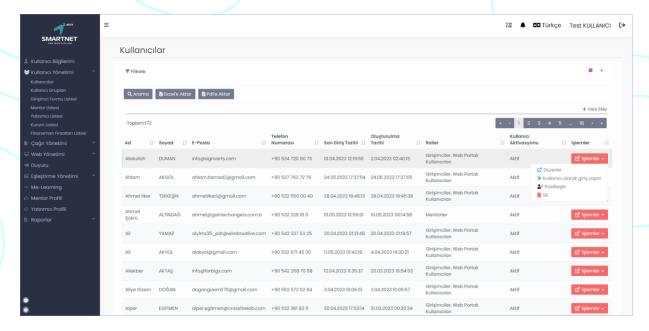






1.7 USER MANAGEMENT

When you click on the "User Management" from the main menu, the menu will expand to present you with sub-items for you to choose. Clicking on the "Users" menu sub-item you can access the list of users registered in the platform along with their names, surnames, e-mail addresses, phone numbers, account creation dates, roles, and status.









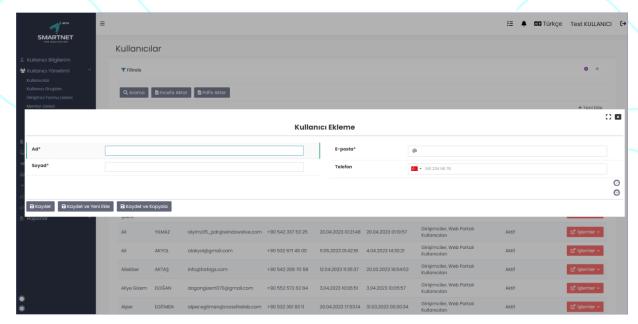








You will also be able to filter the list by clicking the "Filter" button on the top enabling you to find a user by selecting specific properties and then clicking the "Search" button. The "Actions" menu on each row of users allows you to edit a user (by selecting "Edit"), login as the user account (by selecting "Login as User"), activate (enable login) or deactivate (disable login) for a user account (by selecting "Activate" and "Deactivate" depending on the current status of the account), and when necessary, delete a user account from the system.

















You can add a new user account to the platform by clicking "Add New" button on the top right of the screen. For an account to be created, you will need to provide the name, surname and e-mail of the user. Note that this does <u>not</u> apply for "IPR Module Users" for whom we need to associate with a "IPR Module Beneficiary Institution" account, this type of account can only be opened from under the "Institutions List" menu item as well as members that should belong to the "Investors" group should be opened only by invitation in the "Investors List" screen, although for both "Entrepreneurs", "Mentors" and "Investors" group, you can create a user and then add that specific user to the specified group.









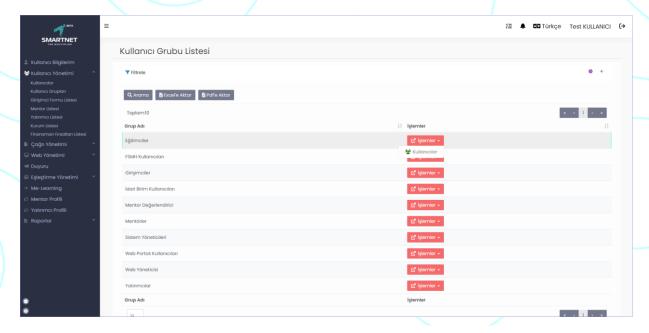






1.8 USER GROUPS (ROLES)

Under the "User Management" from the main menu, clicking on the "User Groups" menu sub-item you can access the list of users' groups, i.e. roles, available in the platform. Under the "Actions" button, you can access a list of users belonging to a specific group by clicking the "Users" action menu item.



When in such a group users list, all users belonging to that particular group will be listed. The "Actions" button will allow you to delete a user from membership to the group.





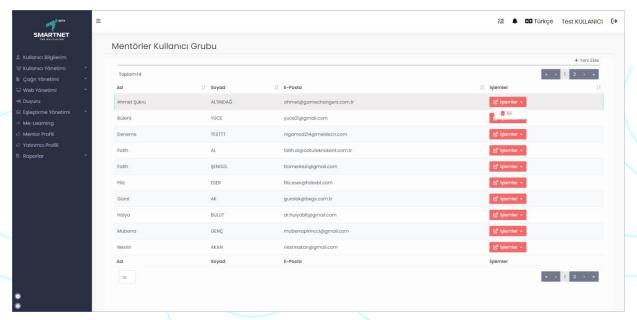












You can add a new user to the group by clicking the "Add New" button on the top right of the screen. Doing this would popup a search screen to select the user to add to the group. Here, you would need to use the "Filter" menu to specify a user by his name or surname (partial entries are allowed) and clicking "Search" to bring a list of existing users to match the filter criteria. Then you can click the plus sign (+) on the row to add the selected user to the specified user group.



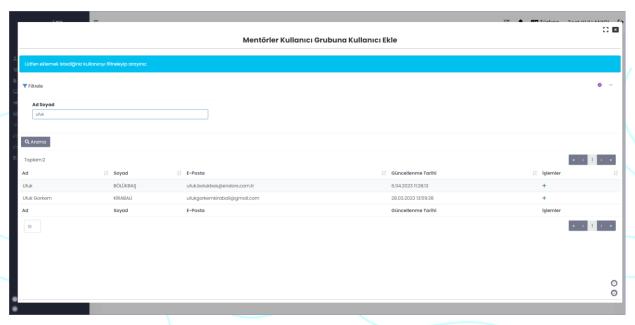












Please note that the search will only search the users that are <u>not already a part of the selected user group</u>, the users who are already members will not be listed in this search screen.

Important Note: This method does <u>not</u> apply for "**IPR Module Users**" for whom we need to associate with a "**IPR Module Beneficiary Institution**" account, this type of account should only be opened from under the "**Institutions List**" menu item in order to preserve the **IPR User-Institution** association.









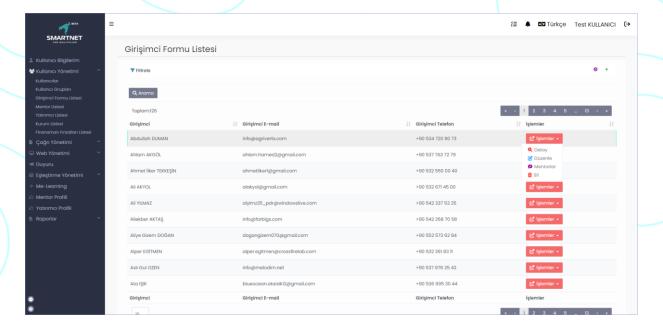






1.9 ENTREPRENEUR FORMS MANAGEMENT

Under the "**User Management**" from the main menu, clicking on the "**Entrepreneur Forms List**" menu sub-item you can access the list of entrepreneurs allowing you to view their profiles, edit their details, view their mentor requests, or when required to delete them. These actions can be accessed easily from the "**Actions**" button.









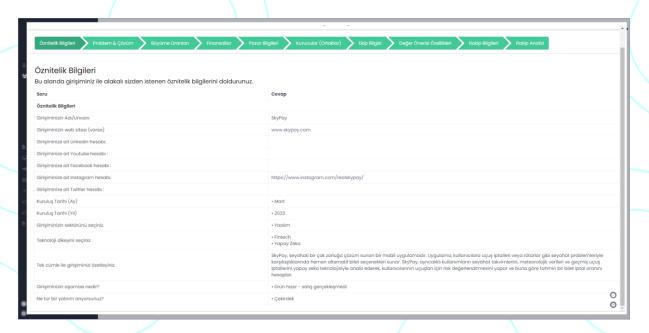








For example, clicking "**Details**" from the action sub-menu would bring up the Entrepreneur Profile of the selected user.











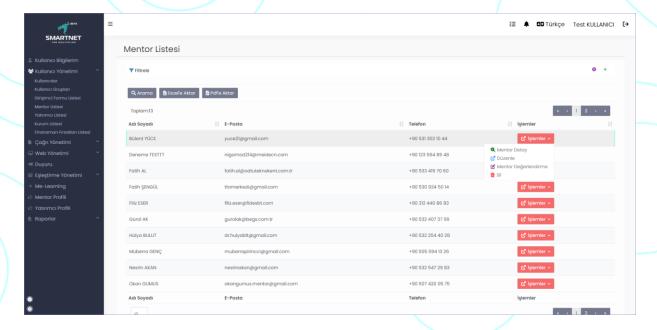






1.10 MENTOR MANAGEMENT

Under the "**User Management**" from the main menu, clicking on the "**Mentors List**" menu sub-item you can access the list of mentors allowing you to view their profiles, edit their details, or when required to delete them. These actions can be accessed easily from the "**Actions**" button.









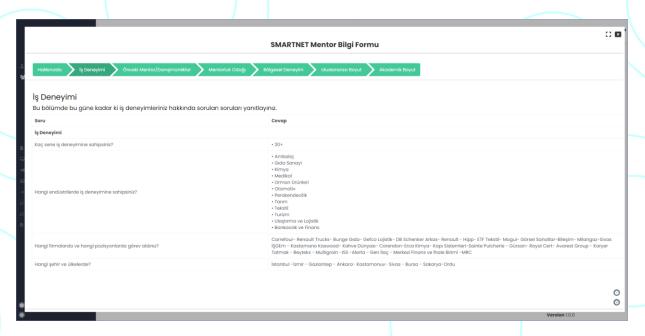








For example, clicking "Mentor Detail" from the action sub-menu would bring up the Mentor Profile of the selected user. Clicking "Edit" will allow you to make changes and corrections if required to the profile information.



If a mentors profile has been completed and submitted (which can be easily filtered by "Show Complete Profiles" selection from the "Filters" section) the "Mentor Evaluation" menu item will be visible in the "Actions" menu. This will popup the Mentor Evaluation form where you will be able to rate and score







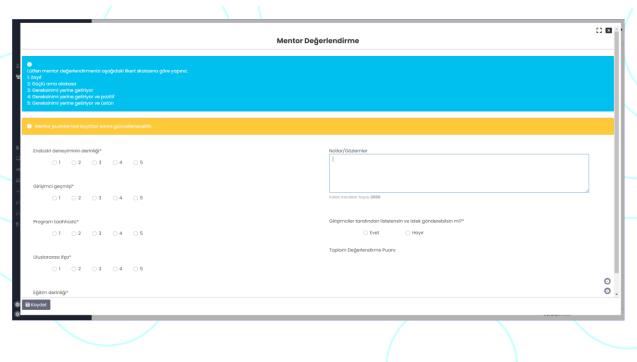








the mentor on multiple levels and allow him or her to be listed in the available mentors list in Smartnet MIS Platform.











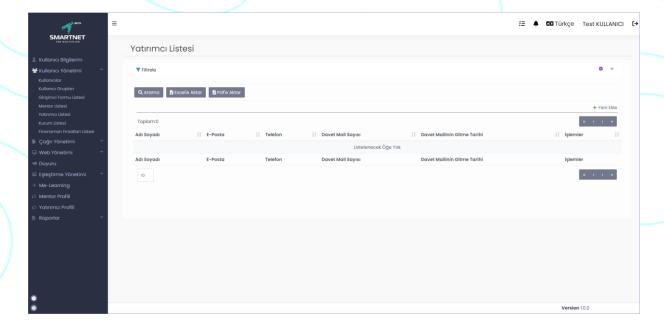






1.11 INVESTOR MANAGEMENT

Under the "**User Management**" from the main menu, clicking on the "**Investors List**" menu sub-item you can access the list of investors allowing you to invite an investor to the Smartnet MIS Platform, view their profiles, edit their details, or when required to delete them. These actions can be accessed easily from the "**Actions**" button.









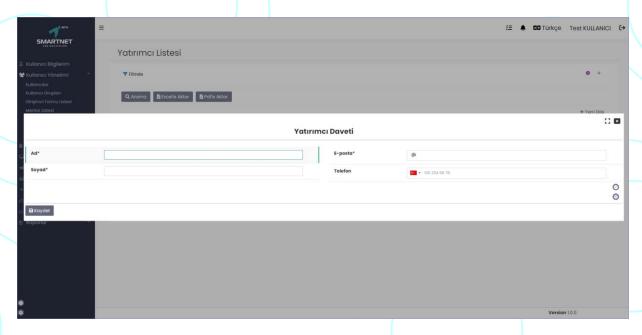








You can invite a new investor to the platform by clicking the "Add New" button on the top right of the screen. Doing this would popup the small "Investor Invitation" form to specify the details of the investor to whom the invitation will be sent to.



When saved, a user account belonging to the Investors Group will be automatically created and a mail message inviting the investor to the platform will be sent.















1.12 MANAGING IPR MODULE BENEFICIARY INSTITUTIONS AND USERS

As mentioned in the beginning of the "User Management" section, in order to struct the data, the IPR Module requires knowledge of the beneficiary institution that the user is a member of.

In order to define and IPR Module Beneficiary Institution or to add users to a specific institution we would use the "Institution List" module under the "User Management" main menu item. This will bring up the "IPR Module Beneficiary Institutions List" screen where each institution that has access to the IPR Module will be listed.





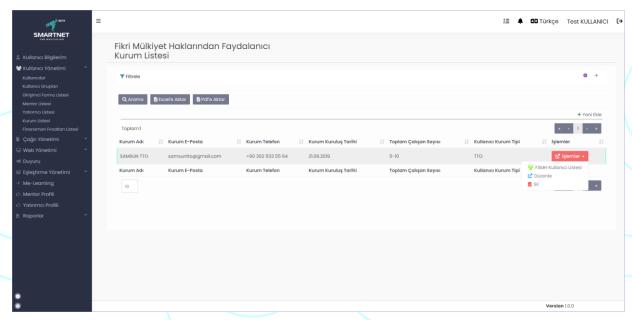












You can create a new beneficiary institution in the platform by clicking the "Add New" button on the top right of the screen. Doing this would popup the small "Add IPR Module Beneficiary Institution" form to enter the general details of the institution, including name of the institution, a general e-mail address for communication, phone number, establishment date, number of employees and institution type (TTO, Technopark, University, Chamber of Commerce, Chamber of Industry, Exporters Association, etc.).





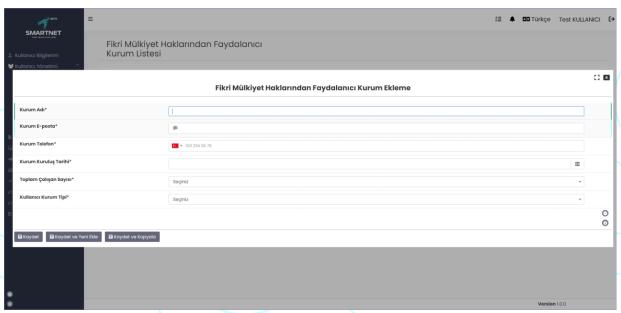












Once the form is filled and saved, you can then, using the "Actions" button item named "IPR Users List" that will bring up the "IPR Module Users List" to add, edit or remove users that are members of this institution that will have access to the IPR Module on behalf of the selected beneficiary institution.





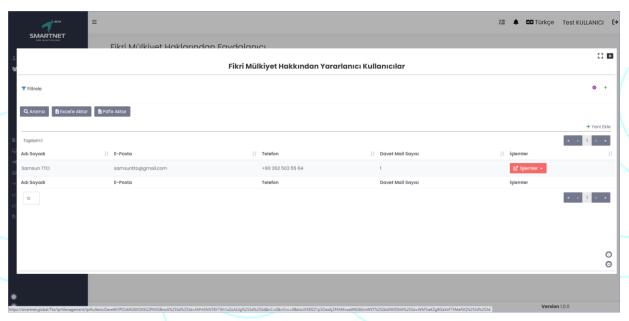












An IPR Module Beneficiary Institution can have multiple users associated with it. To add a new user click the "Add New" button on the top right of the screen. Doing this would popup the small "Invite IPR Module User" form, much like the "Add User" experience to provide the details of the user to be invited to use the IPR Module on behalf of the institution.





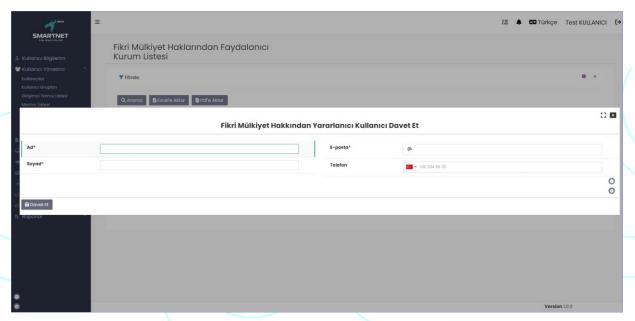












When required, you can also edit or delete the users using the respective menu items accessed from the "Actions" button on the Users List.











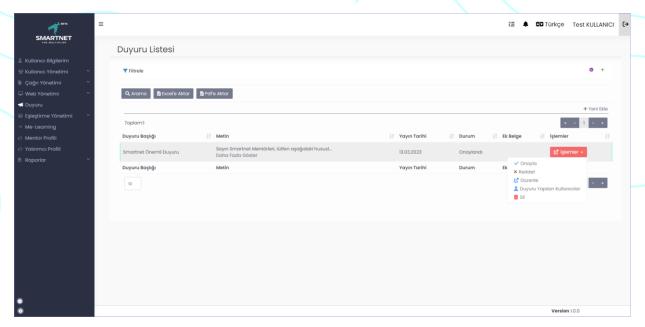




1.13 ANNOUNCEMENTS

The "Announcements" main menu item will bring the Announcements Module in which you can view, edit, approve (should the announcement be made by a person that requires administrative approval) announcements in the Smartnet MIS Platform.

Thru the "Actions" menu in the list you can Approve, Reject, Edit, change the Audience or delete an announcement in the system.









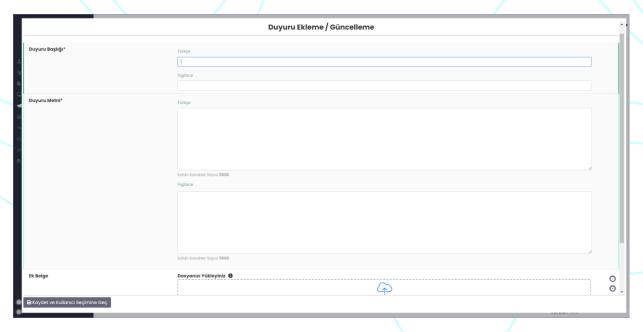








You can add a new announcement clicking the "Add New" button on the top right of the screen. Doing this would popup the "Add/Update Announcement" form which you can then provide a title, text, documents and specify an announcement date. All fields have both English and Turkish entry fields to ensure the message is passed properly to everyone.



When the form is completed, you can click "Save and Switch to User Selection" button at the bottom of the screen to select the intended audience for the announcement. By using the "Filters", an







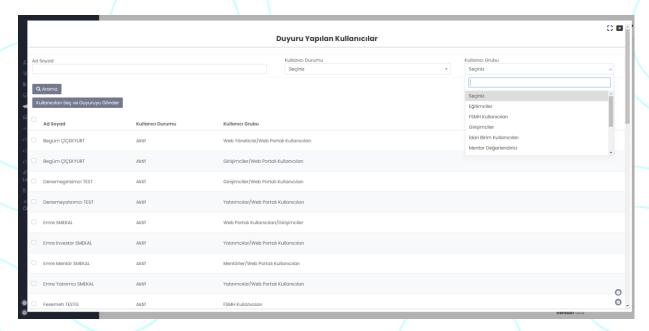








announcement can be made to a specific **User Group**, a group of users with a specific **Status** (active, passive, etc.) or to a selected lot.



This module allows simplified communication for the system administrators with all stakeholders in the Smartnet MIS Platform.









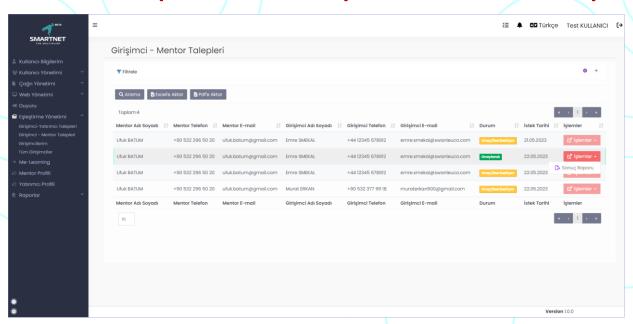






1.14 MATCHMAKING MANAGEMENT

The "Matchmaking Management" main menu item will expand to show the administrative views of "Entrepreneur – Mentor Requests" and "Entrepreneur – Investor Requests".



This screen shows all match requests made by Entrepreneurs in the system along with their statuses and "Result Reports" which can be accessed from the "Actions" button. "Filters" will allow filtering by Mentor (for Mentor Matches), Investor (for Investor Matches) and Entrepreneurs (selectable by Name) along with filters on "Match Status" to quickly narrow down the results.









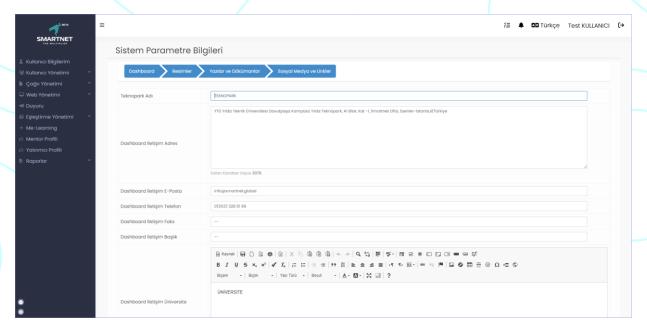






1.15 SYSTEM PARAMETERS

System Parameters can be accessed by navigating to the following address in your web browser: https://smartnet.global/Manage/SystemConfigration/SystemVariables it is specifically not placed in the menu to lessen the risk of accidental unintended changes that might affect the overall system working and layout.



The system parameters screen is presented in four tabs (more can be added on later versions) to handle the "Dashboard" information, "Pictures" and logos, including the Smartnet Logo as well as the Contracting















Authority and ERA and partner University logos used both in the Smartnet MIS Platform as well as the Public Web Portal, "Text and Documents" to hold EULA, KVKK notices, Privacy Policy and the Web frontend footer disclaimer as well as the custom CSS codes to be employed, and finally "Social Media & Links" to hold links presented in the Smartnet MIS Platform and the Public Web Portal.









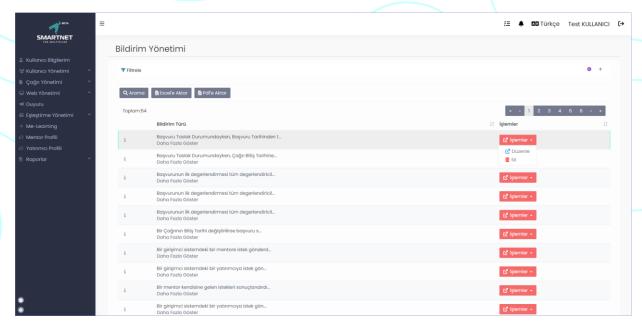






1.16 NOTIFICATION MANAGEMENT

Smartnet MIS Platform uses notifications and e-mails for communicating events and action items to its respective users. This module is again specifically not placed in the menu to lessen the risk of accidental unintended changes that might affect the overall system performance and workflows can manually be accessed with navigating to https://smartnet.global/Manage/List/ListEntity/NotificationManage address with your browser.

















Using the "Actions" menu, you can edit and if necessary, delete a setting. However, it is strongly advised to coordinate with the software development team to ensure that a deleted notification type is not actively in use.

Bildirim Güncelleme				0 🗷
Bildirim Türü	Mentör, aktivasyon maili aracılığı ile kullanıcısını aktif ettikten sonra mentöre giden bildirim.	Bildirimin Gerçek Ekip Dışında Gönderileceği Ek	□ Arama	
Parametroler*	#AdSoyad# #KullaniciAdi# #KullaniciSoyadi# #IslamiYapanKullaniciAdi# #IslamiYapanKullaniciSoyadi# #IslamiYapanKullaniciSoyadi# #IslamiYapanKullaniciSoyadi#	Kullanıcı Grubu	Egitimoller FBMH Kullanuslan Girişimoller Isaal Birim Kullanuslan Isaal Birim Kullanuslan Mentor Degerlendirici Mentorer	ĺ
Açıklama*	Türkçe Mentőr, aktívanyon malli aracitigi ile kultanıcısını aktil ettikten sonra mentőre giden bildirim. Ingilizce	Bildirimin Gönderilmeyeceği Kullanıcı Grubu	Sistem Yöneticileri Ondet öge seçildi Seçilenleri Koldır	
Sistem içi Bildirim Metni	Totage Ingilizoe		Egitimolier FSMH Kullonuolan Girişimolier Iolani Birim Kullanıcılan Mentor Değeriendirici Mentorier Sistem Yoneticileri	
E-posta Başlığı	Türüçe Mentör Başvuruları için Bilgilendirme Malli	Renk	0 adet öge seçildi Seçilenleri Kaldır	
	Ingilizee Information Mail for Mentor Applications	E-posta Bildirimi Hemen Gönderilsin Mi?	Mail bildirimi, ligili işlemden hemen sonra gönderilecektir.	0
E-posta Metni	Toriça		тын элийн в, ядиг фил гин гин гин зогий допоилисики.	⊙ .

When editing a notification each language supported (Turkish and English) uses different tokens (parameters) to construct the notification texts, the email text and system notification text has to be entered separately. The e-mail text also allows html formatting. You can also choose if a notification is in-system only or sent via e-mail also as well as any persons or groups that should be copied.















1.17 CALL MANAGEMENT

Introduction

Forenote: The Call Management Module is an advanced module intended mostly for the software development team to configure the Entrepreneur, Mentor and Investor profile forms as well as available for the Smartnet Administration to create any calls in the future. However, since most questions are processed by the backend for calculations and for the AI module, major changes (of question type, new additions, deletions, etc.) should only be made in tandem with the software development team.

The Call Management module has many sub-modules for Calls, Call Categories, Call Sections, Fixed Questions, Applications, Evaluators and Evaluator Types. Only the ones currently employed in Smartnet MIS Platform is discussed in the following sub-sections.

Calls List

The Calls Module lists the currently available data forms in the Smartnet MIS Platform that require processing, these are namely the **Smartnet Venture Information Form** and the **Smartnet Mentor Information Form**. The Investor Information Form is not particularly a "**Call Form**" since they are all pre-vetted and invited to the platform no evaluation is done for the investors.





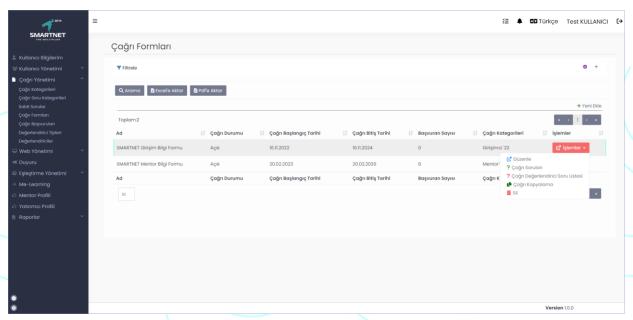












Please note that the "**Actions**" menu changes by the subject of the form, for example there are differences between the action menu of the Entrepreneur form and the Mentor form. That said for all forms, the questions for the forms are added and edited from the "**Call Question List**" action menu item.





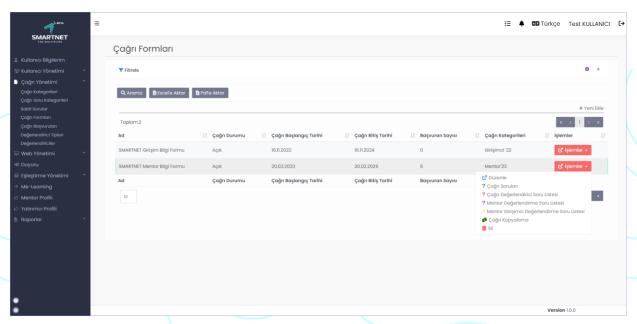












Note the differences in the "Actions" menu items in the two previous screens.

Call Questions

Clicking the "Call Questions" in the "Actions" menu in the "Calls" will bring up the "Calls Questions

List" screen (the title will change with respect to the form group chosen). The list provides details on all the questions, question types and order in that particular form.





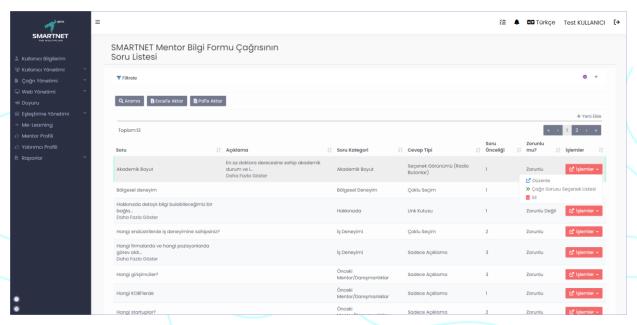












In the "Actions" menu in the list on the Call Questions screen, you will be able to edit each question, and also depending on the question type can contain dynamic elements such as providing a list of **Question**Options for multiple select or dropdown question types.

Clicking on "**Edit**" in the "**Actions**" menu will take you to "**Update Call Question**" screen in which you will specify question type, order in the form, set if it is a required question or not and provide any description or annotation.





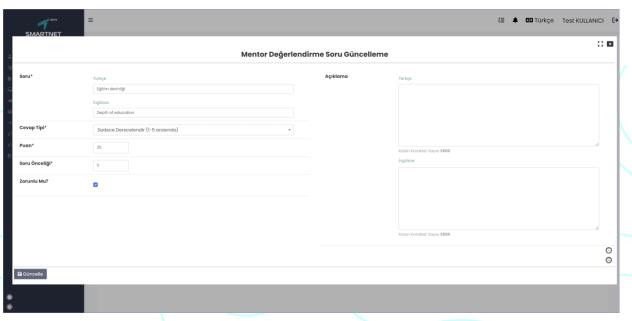












The entries in these forms dynamically changes by question type, form layout and any sub-categories selected.





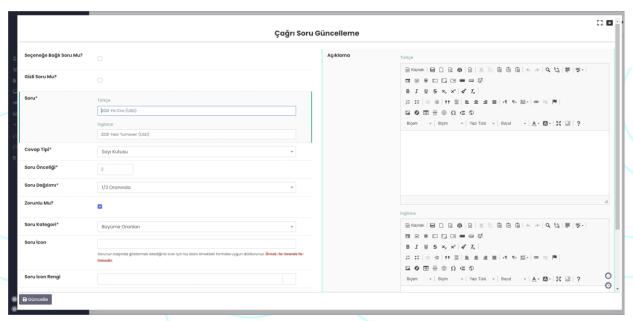












Call Sections

The "Call Sections" module under the "Call Management" menu is beneficial to edit the captions and help text related to the Entrepreneur, Mentor, and Investor profile tab sections.





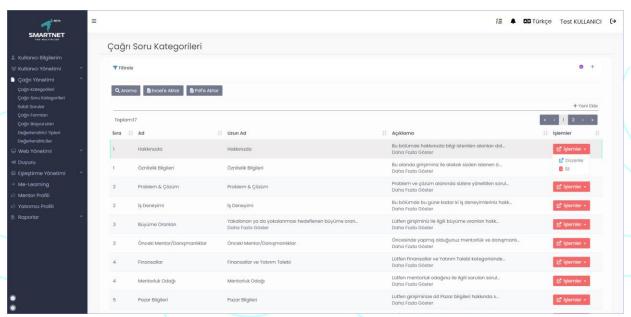












Here you will be able to edit the caption, title, description (used as section help in the information forms) particular to each tab of the Entrepreneur, Mentor, and Investor profile forms. Using the "Actions" button, click "Edit" to bring up "Update Call Section" screen to make your changes and use the "Update" button on the screen when done.





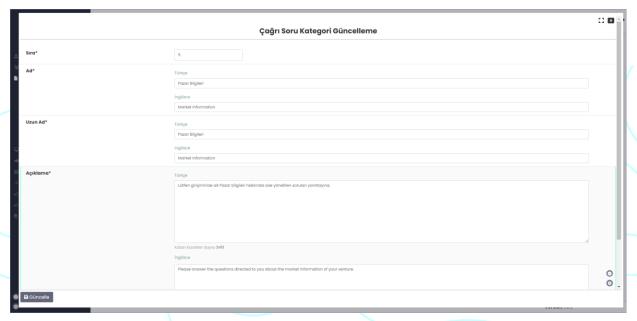












It should again be noted that, similar to call questions, since each information in the forms is accessed by their IDs in the backend, the call sections <u>should not be deleted</u> without making relevant changes in the code and the database mapping in tandem with the software development team so that it does not interfere with the data processing for the AI module.









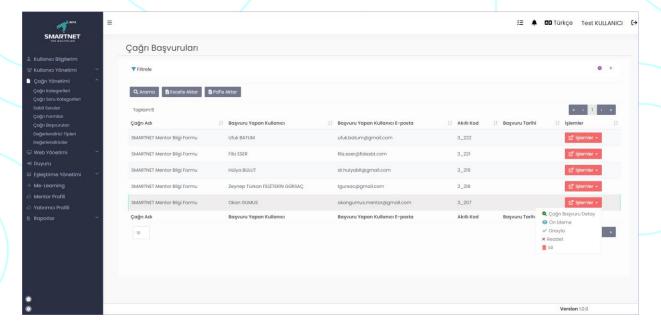






Call Applications

The "Applications" module under the "Call Management" menu provides a very powerful application processing subsystem where, should the need be, external evaluators on different subject matter can also participate in evaluation of the forms. Currently for the Smartnet MIS Platform, only the first evaluation of Mentor applications and Entrepreneur applications are supported.

















Clicking on the "**Preview**" menu item in the "**Actions**" menu will bring up a printable preview of the application form (Profile Information) for the mentor.



Clicking on the "Call Application Detail" menu item in the "Actions" menu will bring up the details screen for the application, step in the evaluation process and all relevant data for this specific application.





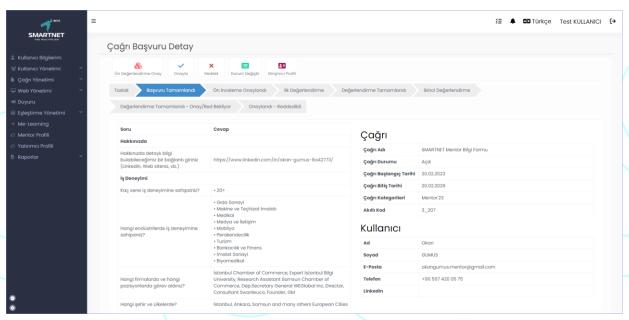












If during the course of the project, further steps are requested to be added for an evaluation, even including involvement of external evaluators, the platform is already ready and expandable.















1.18 MANAGING THE PUBLIC WEB PORTAL

Introduction

This section of the document covers the preliminary public web portal administrators manual in English. After approval of this manual, the training material will be prepared and be made available. This section is an extension to the **System Administrators Manual** and intended for admins who will be responsible for day-to-day management of the public facing web portal of the Smartnet MIS Platform.

The administrative panel is located within the portal only to users who are members of the "Web Managers" user group. Some knowledge of general system administration is necessary particularly for adjusting system wide visuals such as logos, social media links and custom CSS changes can only be done thru the "System Parameters" module.

The rest of the sections covers day to day management of sliders, menus, and content including pages, announcements, news, and files available on the Public Web Portal by using the "Web Management" menu.









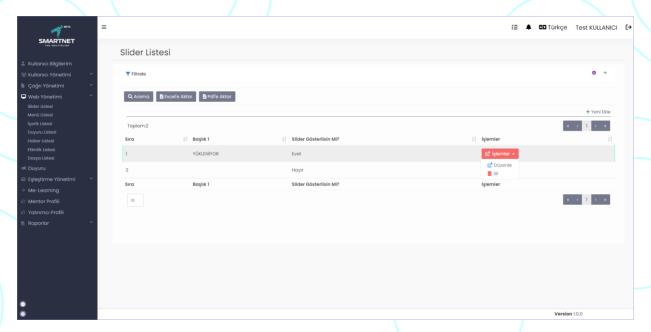






Slider List

The "Slider List" sub-menu item will bring forward the list of sliders available on the Public Web Portal, with the now classical "Actions" menu allowing you to edit or delete a slider.



You can add a new slider to be placed in the Web Portal by clicking "Add New" button on the top right of the screen. As slider has Order, Shown, Title1 and Title2 properties that comply with the selected theme







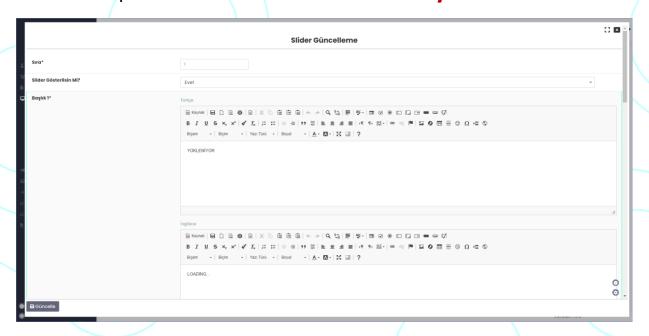








(*Theme INC*) of the ERA for the front page. Custom CSS changes might be required for effective display of a slider, for further information please consult the section for the "**System Parameters**" module.



Menu List

The "Menu List" sub-menu item will bring forward the list of menu items available on the Public Web Portal, the "Actions" menu allowing you to edit or delete a new menu item. All menu items, including the Main Menu and the Footer Menu can be configured from this module.





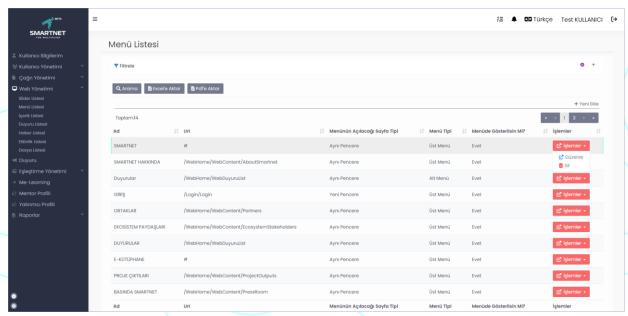












You can add a new menu item to be placed in the Web Portal by clicking "Add New" button on the top right of the screen. A menu item has Shown, Name (in English and Turkish), Menu Type (placement of Top (Main) Menu or Footer Menu), URL opening style (same page or new page) and order within the parent.





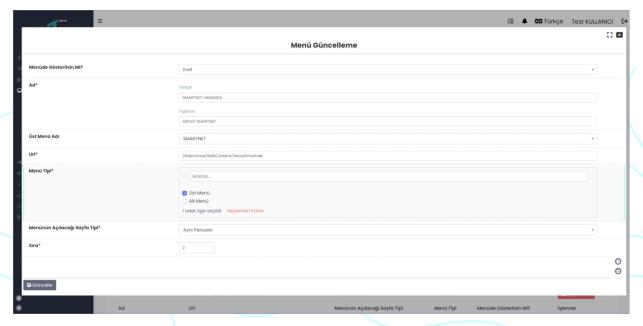












It should be noted that it is important to place pound/number sign ("#") in the URL in main menu items used in the Top Menu that does not navigate to a page but has child menu-items and levels. This would ensure that when clicked, the navigation does not happen, and the sub-menu defined under it is successfully show.









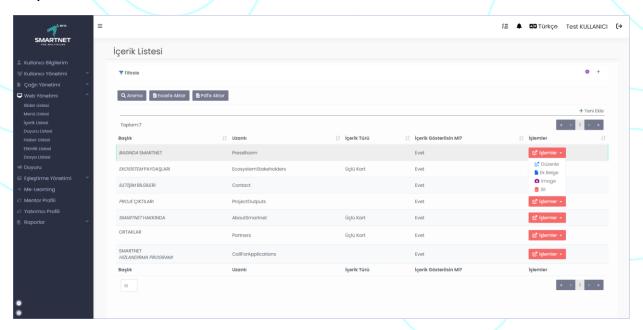






Content List

The "Content List" sub-menu item will bring forward the list of pages available on the Public Web Portal, the "Actions" menu allowing you to add pictures, documents, images as well as to edit or delete a new page within the web portal.



You can add a new page to the Web Portal by clicking "Add New" button on the top right of the screen. A page has Shown, Title (in English and Turkish), Short Description (in English and Turkish), Content Text (in







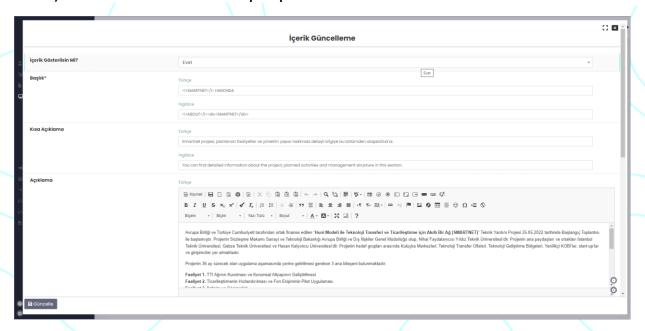








English and Turkish), Content Type (currently not used), banner image for the page (to be shown as the background of the title) and Extension as the properties to be entered.



It is particularly important to give the **Extension** property much care since all calls to the page will be directed to the extension name provided in the following format while navigating and calling from the menus: https://smartnet.global/WebHome/WebContent/ExtensionNameGiven

This notation makes pages much more understandable for search engines as well as friendly for visitors to remember and share.









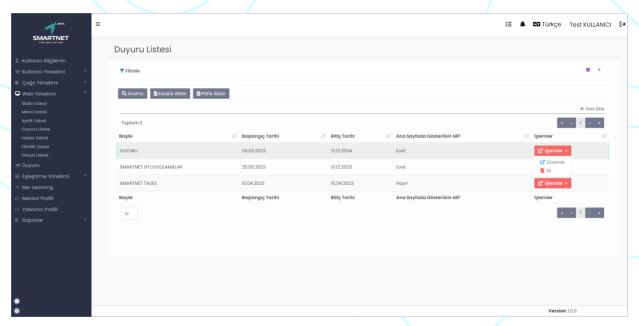






Announcement List

The "Announcement List" sub-menu item will bring forward the list of announcement pages available on the Public Web Portal, the "Actions" menu edit, or delete a new announcement page within the web portal. Announcement pages have a designated place in the main screen to be shown.



You can add a new announcement page to the Web Portal by clicking "Add New" button on the top right of the screen. A page has "Show in Main Page", Title (in English and Turkish), (short) Summary (in English and







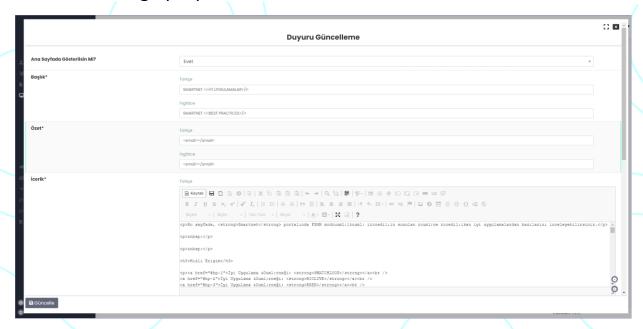








Turkish), Content Text (in English and Turkish), as well as Release Date, Start Publication Date and End Publication Date and banner image properties to be entered.



All announcements that are marked as "to be shown on the main page" will be listed in the **right column** in date of publication order.

Moreover, a list of all announcements made can be viewed from the Announcements menu available at https://smartnet.global/WebHome/WebDuyuruList.









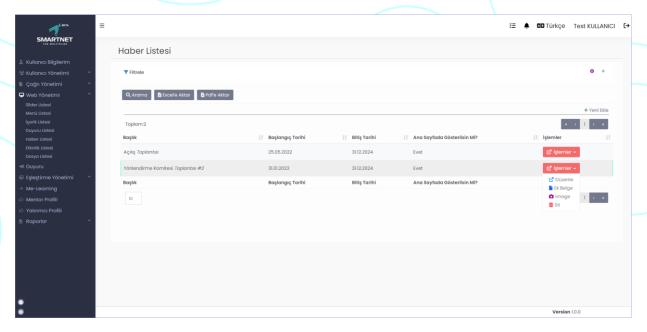






News List

The "News List" sub-menu item will bring forward the list of news pages available on the Public Web Portal, the "Actions" menu allows you to add documents, edit or delete a new news page within the web portal. News pages have a designated place in the main screen to be shown.









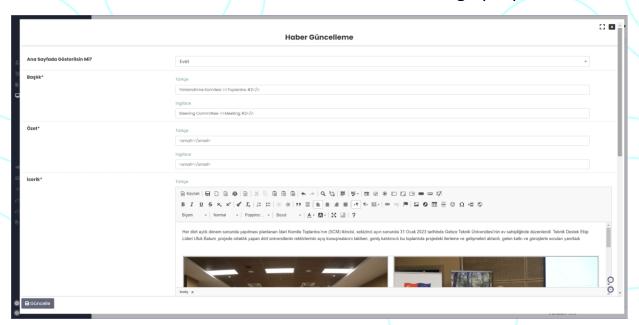








You can add a new news page to the Web Portal by clicking "Add New" button on the top right of the screen. The page has the same properties as an announcement page, "Show in Main Page", Title (in English and Turkish), (short) Summary (in English and Turkish), Content Text (in English and Turkish), as well as Release Date, Start Publication Date and End Publication Date and banner image properties to be entered.



All news pages that are marked as "to be shown on the main page" will be listed in the **left column** in date of publication order.















Files List

The "Files List" sub-menu item will bring forward the list of files that can be accessed from various pages available on the Public Web Portal, the "Actions" menu allows you to edit or delete a file accessible from within the web portal.

Files are important in that they can be accessed independently from multiple pages and can contain documents, pdf files, images, and videos.



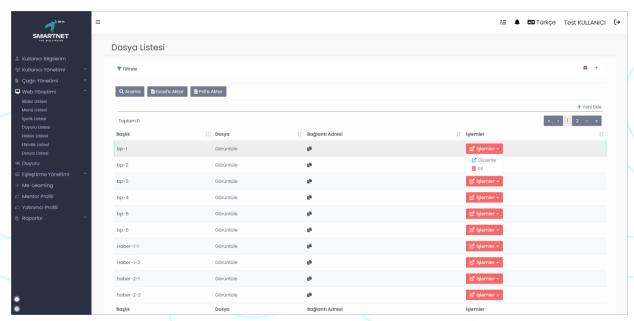












You can add a new file to the Web Portal by clicking "Add New" button on the top right of the screen. The file only has a title property which acts as an internal administrative description of the file.





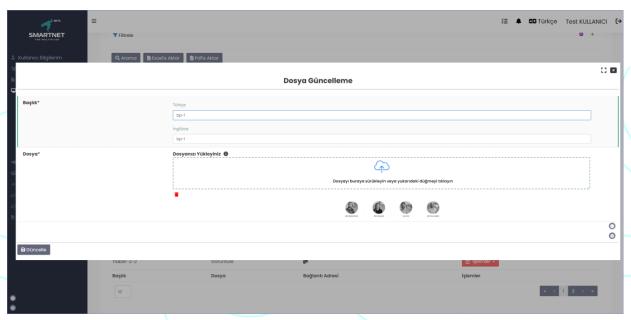












Once a file is uploaded, the link to the file to be placed in any page or location can be accessed by clicking the "Link Address" column respective to the file. This will pop up a small window where you can copy the URL of the file and use it in your pages, content or share thru social media, as shown below:





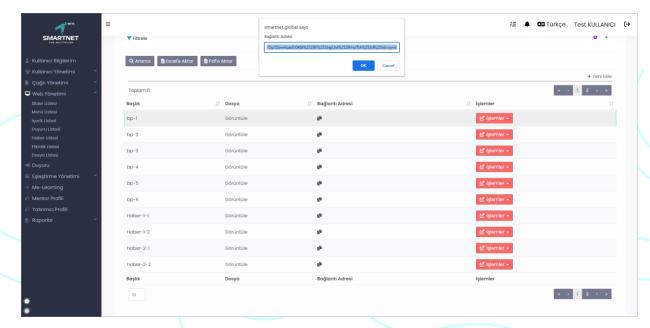


























TRAINING MANUAL of the Smartnet.global_EN

FOR SYSTEM ADMIN & **PUBLIC PORTAL ADMIN**











